



# Conferencia Anual Latinoamericana Sobre Delitos Financieros de la ACFCS

13-14 de Octubre, 2016 | Hard Rock Panamá Megapolis

## CIBERDELITO y CIBERINVESTIGACIÓN

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ASOCIACIÓN DE  
ESPECIALISTAS CERTIFICADOS  
EN DELITOS FINANCIEROS



# With You Today



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# Today's Landscape



## Today's Landscape

Internal actors were responsible for **43%** of data loss, half of which is intentional, half accidental.

This year, companies that had data breaches involving less than 10,000 records, the average cost of data breach was \$4.9 million and those companies with the loss or theft of more than 50,000 records had a cost of data breach of \$13.1 million.

Intel Security Report, Grand Theft Data: Data exfiltration study: Actors, tactics, and detection  
2016 Data Breach Study: United States, Benchmark research sponsored by IBM Independently conducted by Ponemon Institute LLC  
June 2016



# Today's Landscape

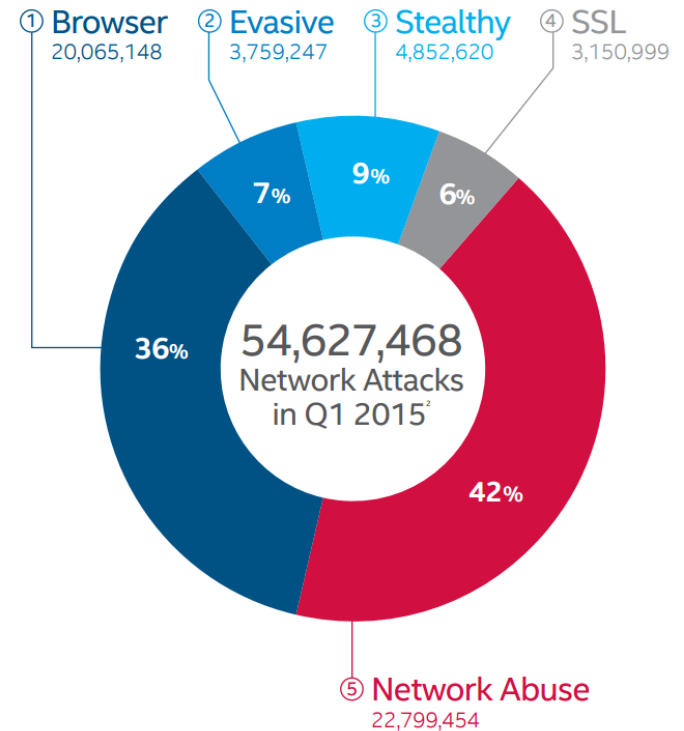
## What Data Are They Taking?

Data types	Internal Actors	External Actors
Customer Information	27%	32%
Employee Information	33%	28%
Intellectual Property	15%	14%
Payment Card Information	11%	15%
Other Financial Information	14%	11%

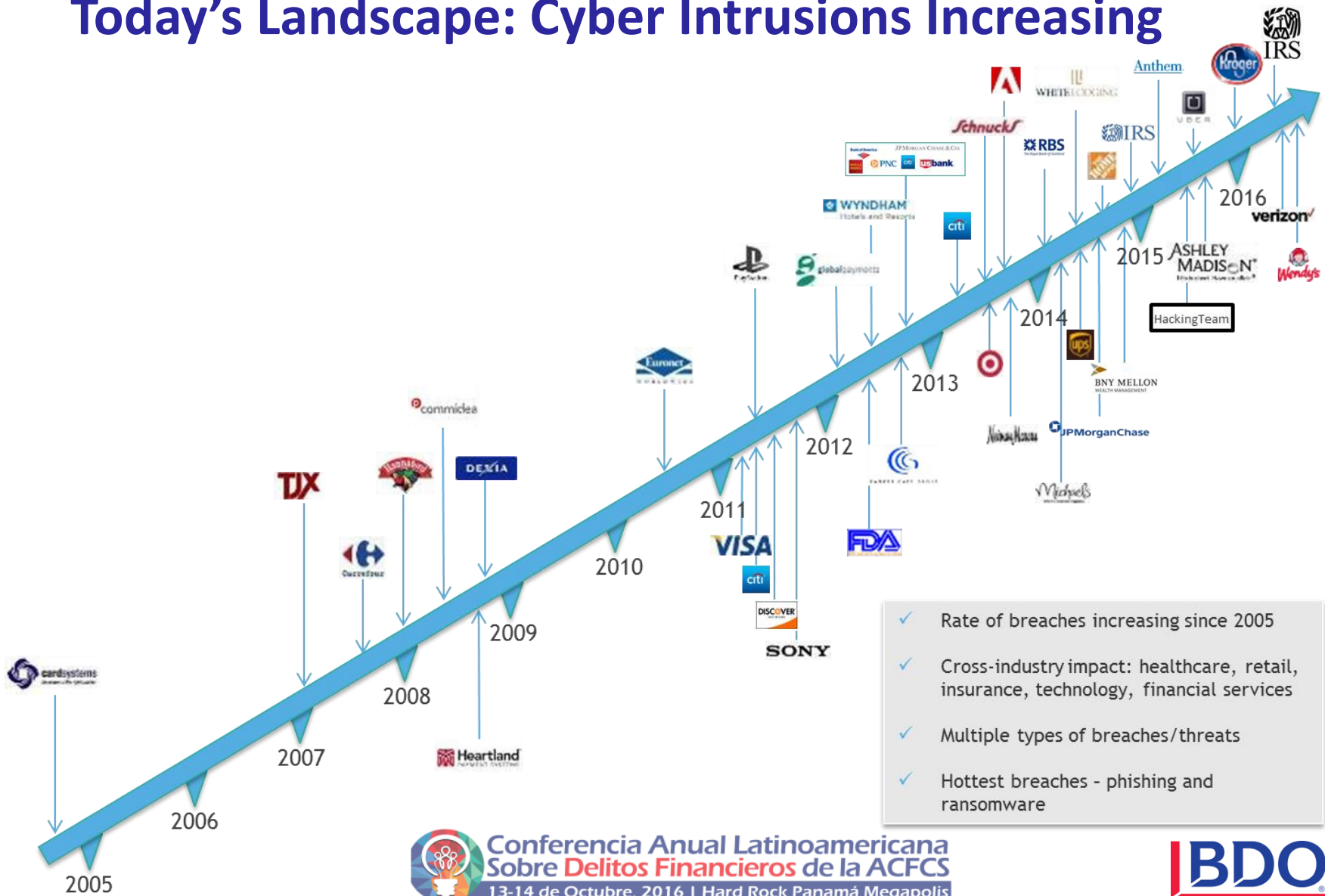
Intel Security Report, Grand Theft Data: Data exfiltration study: Actors, tactics, and detection  
 Intel Security Report, Dissecting the Top Five Network Attack Methods: A Thief's Perspective

## Top Network Attack Methods

There were over 54 million network attacks in Q1 2015 alone.\*



# Today's Landscape: Cyber Intrusions Increasing



- ✓ Rate of breaches increasing since 2005
- ✓ Cross-industry impact: healthcare, retail, insurance, technology, financial services
- ✓ Multiple types of breaches/threats
- ✓ Hottest breaches - phishing and ransomware


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# Today's Landscape

**1.5 million**

Cyber attacks each year  
(approx. 4,000 per day)

**16,856**

Cyber attacks on  
businesses each year

**500 million**

Yahoo user  
accounts hacked

**\$2.1 trillion**

Predicted global cost of data breaches by 2019

**\$74 billion**

Current annual spending on  
cybersecurity



**\$1 trillion+**

Predicted global spending on  
cybersecurity 2017-2021

AGC New York, "Keeping Your Transactions Safe"



# Doing Business in the Digital Age





# What is the Internet of Things?

The Internet of Things (IoT) by other names:

- Industry 4.0
- M2M (machine to machine)
- Connected Enterprise

Network of physical objects or "things" embedded with smart electronics, sensors, controls or software that allow them to collect data, communicate and react to data.

The IoT is moving from smart objects to smart locations/plants to smart companies to smart grids to smart cities.

If this is all new to you... you're not alone!



# The Four Forces Driving IoT

Cloud Computing



Sensors



Data Analytics



Expanded Internet Connectivity



# IoT Offers Fortune and Fear

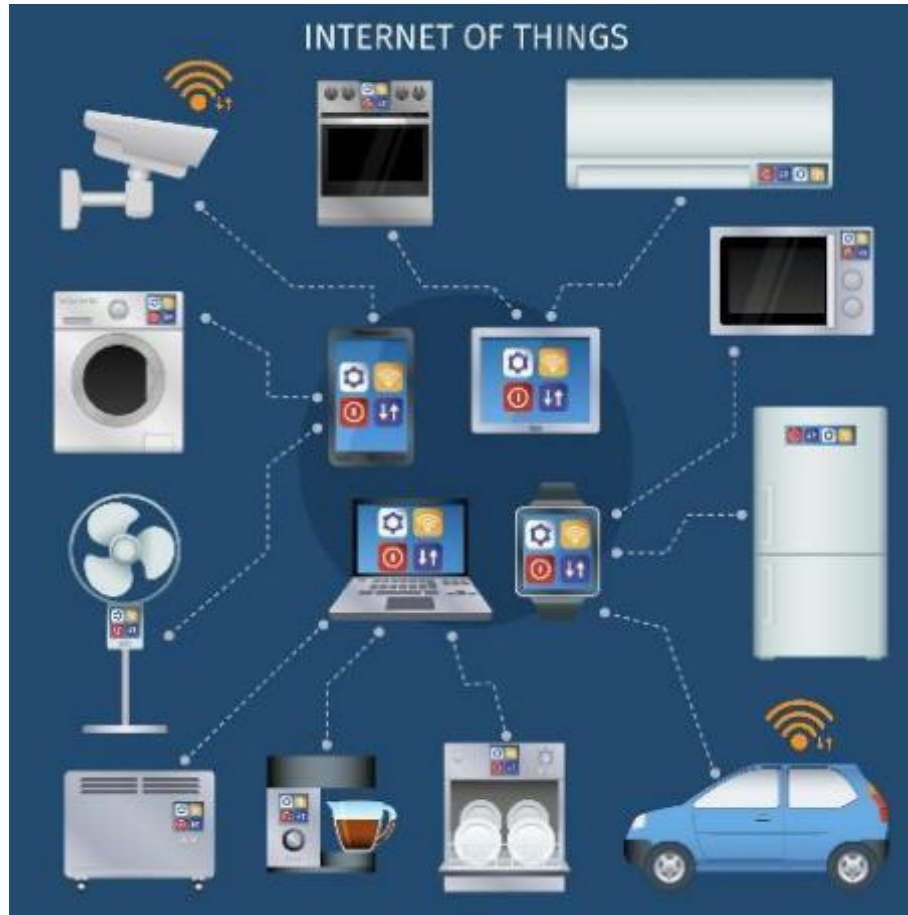
## Fortune

- Add value to existing products
- Create new products designed for IoT
- Automate processes in plants and offices

## Fear

- Potential security breaches
- Invasion of privacy
- Growth of electronics waste

# IoT in Practice



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# Security Concerns Related to IoT

## Current **known** security concerns relate to:

- Security of the device itself
- Risk to enterprise systems

## Security challenges difficult for IoT devices:

- Companies making IoT devices, particularly with wearables, have inadequate experience in dealing with security issues
  - Not dominated by large tech companies as in computer market
  - Designed instead by companies in various industries, from fashion to home goods where security is an afterthought
- Inexpensive nature of most IoT devices - economically impractical to provide security patches or notification upon discovery of vulnerability after the sale
- Typically utilize unencrypted means to transmit information

# Understanding Your Risk



# Risk Overview



## **ASSETS**

Processes, Information, and Systems with varying degrees of value to the organization



## **THREATS**

Actors that are motivated to attack or misuse your assets



## **VULNERABILITIES**

Flaws, control weaknesses or exposures of an asset to compromise

# Digital Assets Valuation

## Three Principles of Digital Asset Valuation

1. Consider **who gets value** from the asset
2. Understand the role your digital assets play in **creating economic value / generating revenue**
3. **Look forward** – valuing your digital assets requires an outward view (previously invested costs to create the asset are “sunk”)

## Understanding the Value of Digital Assets

- **Intrinsic** – Critical element that allows the digital asset to exist in the first place (e.g. the person, binary data, physical object, legal contract etc.)
- **Extrinsic** – Opportunities to leverage the digital asset making it more useful to prospective users
- **Sum it up** – Metadata defines the extrinsic value of your digital assets, informing their value





# Data Classification

- ▶ Review and analyze report(s)
- ▶ Readjust framework and re-classify data as needed

**Act**

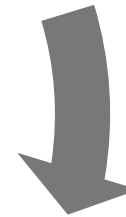


- ▶ Data assets
- ▶ Data custodians

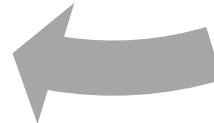
**Identify**



**DATA  
CLASSIFICATION**



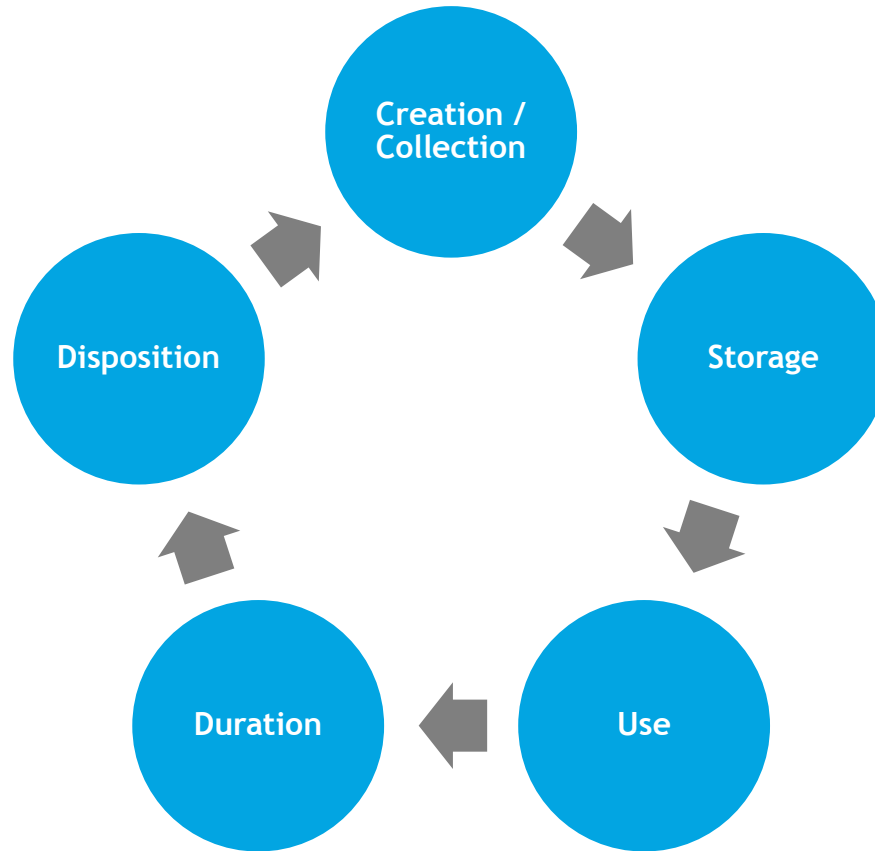
**Classify**



**Plan**

- ▶ Create classification framework
- ▶ Develop protection profiles

# Lifecycle of Data Privacy & Protection



# Strategies to Minimize Risk

- Digital transformation
- Cloud strategy
- Context computing / Internet of Things
- Holistic view of a comprehensive Cybersecurity Risk Management Program
- Implementation of global and local security and privacy requirements



# Cybersecurity Overview



# What is a “Cybersecurity Risk Management Program”?

Cybersecurity is the **process of designing, implementing and operating controls** and other risk management activities to **(a) protect information and systems** from security events that could compromise the achievement of the entity’s objectives and **(b) to detect, respond to, mitigate, and recover** from, on a timely basis, security events that are not prevented.



# Cyber Risk Management Holistic Approach

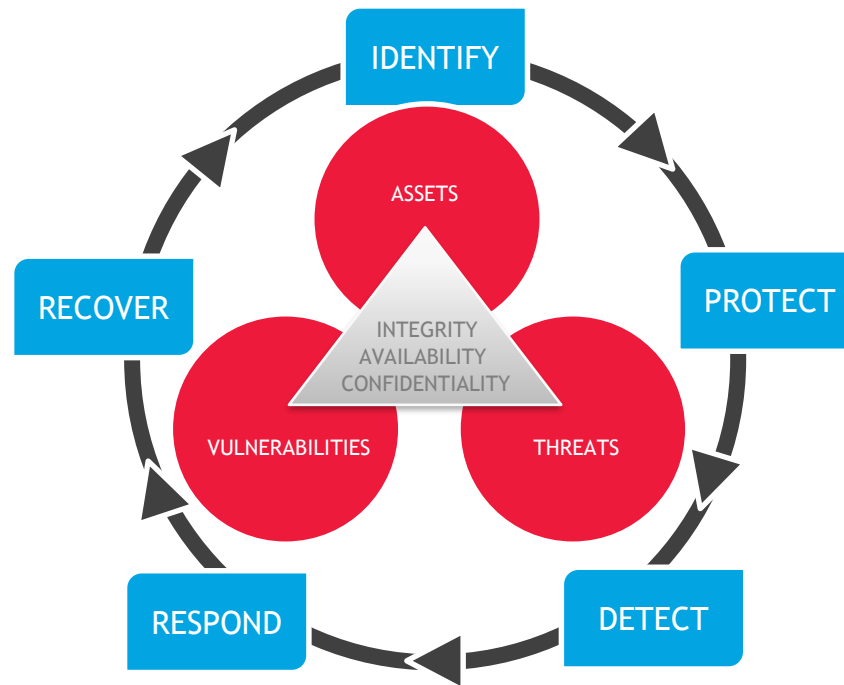


# BDO Cybersecurity Framework

## Key Policy & Process Domains

- ▶ Data privacy / protection
- ▶ Identity & access management
- ▶ Threat & risk intelligence
- ▶ Third party / vendor management
- ▶ Incident response & planning
- ▶ Asset inventories
- ▶ Metrics / reporting
- ▶ Training / awareness

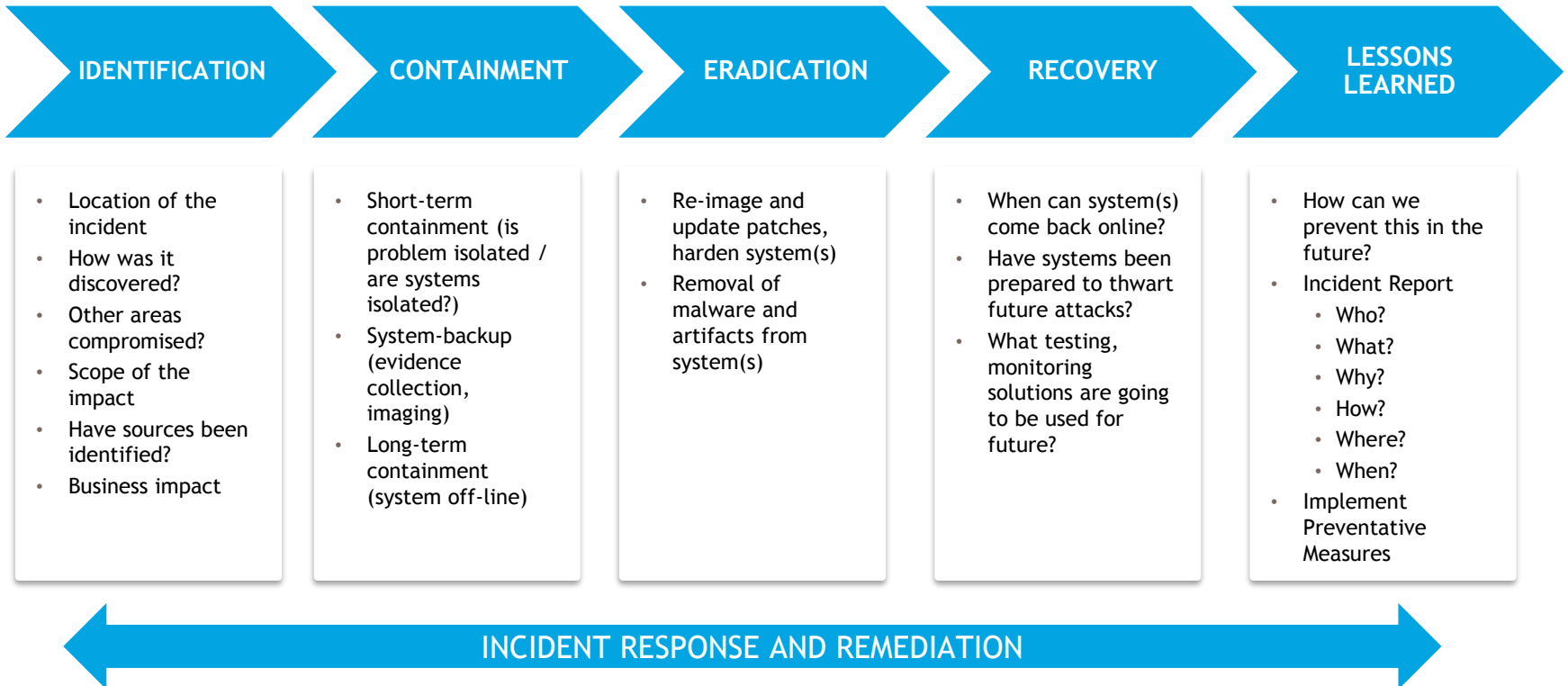
## Cybersecurity Lifecycle



## Governance & Strategy

- ▶ Cybersecurity risk profile management
- ▶ Cybersecurity risk management program
- ▶ Organization roles and responsibilities (Board of Directors, Executive Management, etc.)
- ▶ Investment optimization
- ▶ Legal & compliance
- ▶ Cyber insurance

# Sample Approach to Incident Response/Cyber Investigations





# Cyber Insurance

- What is “cyber insurance”?
- What it covers: legal fees, forensics/ investigation costs, response costs, crisis management/PR, business interruption, credit monitoring, extortion claims
- No standard form policies
- First wave of insurance coverage disputes
- Other types of available coverage
  - Older claims under GL
  - E&O/Professional Services
  - Crime
  - D&O



# Threat Intelligence and Information Sharing



# Private Sector Collaboration



Private Sector  
Threat Information



Government Classified and  
Unclassified Evidence and  
Intelligence



Cyber Threat  
Intelligence

# Information Sharing Channels



# BDO's Cybersecurity Services



# BDO's Cybersecurity Services



- Cyber Risk Management Strategy & Program Design
- Cyber Risk Assessment & Security Testing
- Data Privacy & Protection
- Security Architecture & Transformation
- Incident Response Planning
- Business Continuity Planning & Disaster Recovery
- Digital Forensics & Cyber Investigations
- Cyber Insurance Claim Preparation & Coverage Adequacy Evaluation

# ¿PREGUNTAS?

